



August 14, 2019

Dear Tamiment Water & Wastewater Customer,

We are pleased to announce that, effective August 14, 2019, Community Utilities of Pennsylvania Inc. ("CUPA") has acquired the water and wastewater systems serving your community from Pennsylvania Utility Company. CUPA is a subsidiary company of Utilities, Inc. and we have earned a reputation for providing a superior level of service while maintaining outstanding environmental stewardship within our portfolio of more than 600 water and wastewater utilities throughout 17 states. We look forward to providing you with a high level of service as we transition operations and usher in an aggressive capital and process improvement plan.

We are currently in the process of transferring all billing records to our system. Commercial customers are billed monthly and your first bill from CUPA will be delivered in early September. Residential and availability customers are billed quarterly and your first bill will be delivered in early October. Please note that water, wastewater and miscellaneous charges will remain unchanged, but can change in the future. Rates and charges are illustrated in the table below.

Customer Rates			
Water		Wastewater	
<u>Residential (Customer Charge):</u>		<u>Residential (Customer Charge):</u>	
Eagle Village (Quarterly)	\$54.55	Eagle Village (Quarterly)	\$73.44
Eagle Village - Office (Quarterly)	\$54.55	Eagle Village - Office (Quarterly)	\$73.44
The Glen at Tamiment (Quarterly)	\$54.55	The Glen at Tamiment (Quarterly)	\$73.44
Eagle Point (Quarterly)	\$54.55	Eagle Point (Quarterly)	\$73.44
All Consumption (per KGAL)	\$5.13	All Consumption (per KGAL)	\$13.73
Availability Charge Unoccupied Lots	\$19.14 (Qtrly)	Availability Charge Unoccupied Lots	\$22.90 (Qtrly)
<u>Commercial</u>		<u>Commercial</u>	
Metered Rate (Monthly)	\$121.25	Metered Rate (Monthly)	\$163.24
All Consumption (per KGAL)	\$5.13	All Consumption (per KGAL)	\$13.73

Payment Options	
Mailed Payments:	P.O. Box 11025, Lewiston, ME 04243-9476 Please make checks payable to "Community Utilities of Pennsylvania Inc." and be sure to write your account number on your check.
Online Payments:	https://www.uiwater.com/pennsylvania
Phone Payments:	Live Representative # 855-270-3592 Automated # 888-562-3451 (processing fees apply)
Automatic Payments:	Can be set up through MyUtilityConnect at https://connect.myutility.us

Additionally, CUPA will not have the ability to accept local/walk in payments, so please use one of the Payment Options listed above. For all calls during normal business hours as well as after-hours emergencies, please contact us at (800) 638-0262. Regular business hours are Monday – Friday 8:00 am to 5:00 pm EST. For non-emergency requests related to general account information, account updates, or billing inquiries, please contact us at MyUtilityConnect at <https://connect.myutility.us>. Fax is also available at (866) 842-8348.

We at CUPA look forward to providing you with outstanding water and wastewater service, and we encourage you to contact us with any questions or concerns as we move forward in this transition.

Sincerely,

Steve Lubertozi, President
Community Utilities of Pennsylvania Inc.